

Aid4Mail Section 508 Voluntary Product Accessibility Template

The purpose of the Section 508 Voluntary Product Accessibility Template, or VPAT, is to assist federal contracting officials in making preliminary assessments regarding the availability of commercial electronic and information technology products and services with features that support accessibility. It is assumed that offerers will provide additional contact information to facilitate more detailed inquiries.

The first table of the Template provides a summary view of the section 508 Standards. The subsequent tables provide more detailed views of each subsection. There are three columns in each table. Column one of the Summary Table describes the subsections of subparts B and C of the Standards. The second column describes the supporting features of the product or refers you to the corresponding detailed table, "e.g., equivalent facilitation." The third column contains any additional remarks and explanations regarding the product. In the subsequent tables, the first column contains the lettered paragraphs of the subsections. The second column describes the supporting features of the product with regard to that paragraph. The third column contains any additional remarks and explanations regarding the product.

Date: May19, 2008

Name of product: Aid4Mail™

Contact for more information: <http://www.aid4mail.com/contact.php>

**Summary Table
Voluntary Product Accessibility Template (VPAT)**

| Criteria | Supporting Features | Remarks and explanations |
|---|----------------------------|---|
| Section 1194.21 Software Applications and Operating Systems | Supported: | See section 1194.21 below. |
| Section 1194.22 Web-based internet information and applications | | Aid4Mail is not considered a web-based internet information and applications product. |
| Section 1194.23 Telecommunications Products | | Aid4Mail is not considered a telecommunications product. |
| Section 1194.24 Video and Multi-media Products | | Aid4Mail is not considered a video and multi-media product. |
| Section 1194.25 Self-Contained, Closed Products | | Aid4Mail is not a self-contained product. |
| Section 1194.26 Desktop and Portable Computers | | Aid4Mail is software as defined under section 1194.21 below. |
| Section 1194.31 Functional Performance Criteria | Supported: | See section 1194.31 below. |
| Section 1194.41 (a) Information, Documentation and Support | Supported: | See section 1194.41 below. |

**Section 1194.21 Software Applications and Operating Systems - Detail
Voluntary Product Accessibility Template**

| Criteria | Supporting Features | Remarks and explanations |
|---|--|---|
| <p>(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.</p> | <p>Supported</p> | |
| <p>(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.</p> | <p>Supported</p> | |
| <p>(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.</p> | <p>Supported</p> | |
| <p>(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.</p> | <p>Supported with exceptions:</p> | <p>Aid4Mail uses an “Up One Level” folder browsing button on the Source Location screen that does not have a text label other than a popup hint. However, the button is not needed to browse up a folder level.</p> <p>The Folder field on the Target Settings screen has a button that does not have a text label. The button opens a Browse Folder dialog box. However, the button is not required to open the dialog box as this feature is available by pressing the F4 function key.</p> |

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| <p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.</p> | <p>Supported</p> | |
| <p>(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p> | <p>Supported</p> | |
| <p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p> | <p>Supported</p> | |
| <p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p> | <p>Not Applicable:</p> | <p>Aid4Mail does not use animation in the user interface.</p> |
| <p>(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p> | <p>Not Applicable:</p> | <p>Aid4Mail does not use color coding as a means of conveying information.</p> |
| <p>(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</p> | <p>Not Applicable:</p> | <p>Aid4Mail does not allow color and contrast settings to be adjusted. Aid4Mail uses the Windows® system settings.</p> |
| <p>(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p> | <p>Supported with exceptions:</p> | <p>There is a small blinking warning label that appears on the password screen in the activation dialog box when a license is re-activated.</p> <p>Aid4Mail Enterprise does not use this dialog box and therefore has no blinking text.</p> |
| <p>(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p> | <p>Supported</p> | |

**Section 1194.31 Functional Performance Criteria - Detail
Voluntary Product Accessibility Template**

| Criteria | Supporting Features | Remarks and explanations |
|---|-----------------------------------|---|
| (a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided. | Supported | |
| (b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided. | Supported with exceptions: | <p>Exceptions are described in 1194.21(d).</p> <p>Users of Windows® operating systems can change the DPI settings or access Magnifier in the Accessibility Options or via the Ease of Access section. Some interface elements use small graphics as icons which are not resizable. An assistive aid may also be used.</p> |
| (c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided | Not Applicable: | Aid4Mail does not utilize audio in the user interface. |
| (d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided. | Not Applicable | |
| (e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided. | Not Applicable | |
| (f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided. | Supported: | Built-in accessibility features in Windows®, such as Sticky-Keys, allow users to actuate multiple, simultaneous, key presses. |

**Section 1194.41 Information, Documentation, and Support - Detail
Voluntary Product Accessibility Template**

| Criteria | Supporting Features | Remarks and explanations |
|--|--------------------------|---|
| <p>Section 1194.41 (a) Product Support Documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.</p> | <p>Supported:</p> | <p>Documentation for Aid4Mail is provided in HTML Help (.chm) format with the product. The same document is available in Adobe Acrobat (.pdf) format on the Aid4Mail Web site (http://www.aid4mail.com) at no additional charge.</p> <p>Technical troubleshooting information is also available on the Aid4Mail Web site (http://www.aid4mail.com) at no additional charge.</p> |
| <p>Section 1194.41 (b) Accessibility and Compatibility Features. End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.</p> | <p>Supported:</p> | <p>Documentation for Aid4Mail includes information about the accessibility features and options that are available in the program, customization options for the program, and keyboard shortcuts for using program features. This information is available at no additional charge.</p> |
| <p>1194.41 (c) Support Services for products shall accommodate the communication needs of end-users with disabilities.</p> | <p>Supported:</p> | <p>Fookes Software Customer Support is familiar with such features as keyboard access and other options that are important to people with disabilities.</p> |

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